

# Dongguan FlexGlory Machinery Accessories Co.,Ltd

### Service & Guarantee

## **♦** Shipping Policy:

- 1. Samples are sent by express, usually via customer 's appointed express companies, such as FEDEX, UPS, DHL etc. We'll also recommend some of our cooperated express for your selection.
- 2. For small quantity products, like conduit fittings, air hose. Except for sending them by our forwarder, we could also send them to your friends or pointed companies for your convenience.
- 3. We'll recommend competitive shipping ways and shipping cost in each quotation. Generally, HongKong DHL to European and USA, Aramex to Mid-East, Special line to South-east Asian etc. Because their quotes, shipping time and service is more competitive.

## **◆** Customizable Service:

Flexible Conduit, Conduit Fittings, PVC Coated Conduit, Pneumatic Air Hose customizable are available. Such as material, color, size, label, packing etc. If you want it, please offer the color chips, drawing s or

### Our Strength:

Base on the experience in the flexible cable conduit and conduit fittings industry. Our company service includes the following items:

- 1. Free samples available.
- 2. 24-hours response.
- 3. Smaller MOQ.
- 4. General products are in stock, shorter delivery time.
- 5. Full products list in flexible cable conduit industry.
- 6. Independent quality control.
- 7. ERP and KPI management system.

#### **♦** Guarantees/Warranties/Terms and Conditions

We guarantee the protection of customer's designs, workmanship and copyrights. And we also take responsibility for our every promise.